

Access Statement for Chester Backpackers - Chester

Introduction

- We are a 35 bed, independent hostel situated in Chester.
- The Hostel is situated over 4 Floors and offers dormitory rooms to private en-suite rooms.
- We are situated on a busy main road opposite a zebra crossing.

Pre-Arrival

- The nearest Train Station is Chester, which is situated approx a 5 minute walk from the hostel.
- The nearest National Express Bus station is situated, which is approx 10 minutes walk from the hostel is located at the bus exchange behind the library at the centre of town.
- A Local taxi service has accessible taxis if required.
- The hostels details can be seen at www.chesterbackpackers.co.uk.
- You can contact the hostel by phone or email (details below).

Arrival & Car Parking Facilities

- Free parking is available at the rear of the premises from 6pm to 8:30am from Monday to Saturday, after which parking is restricted to 30minutes during the day. Parking is free all day Sunday.
- There is free parking on Dee Lane, however it is difficult to find any parking there before 2pm week days and all day during weekends and during event days . Dee lane is located on the other side of the carriageway about 100metres down the road and is sign posted River Dee.
- There is a Pay and Display Car park with a single ticket machine located 50metres behind the Hostel accessible from Steam Mill Street.
- There is space for coach parking on the road at the rear of the hostel but parking restrictions do apply (See first point) and it is a first come first served public parking.
- We are situated on a busy main road, so the drop off point would be at the rear of the hostel.

Main Entrance, Reception & Ticketing Area

- There are 2 bells to press and an intercom at the front door in order to gain access to the building.
- There is one step to gain access to the building.

- There is a 5 digit key code required to gain access to the building, although a key fob is available at the discretion of the manager. There is an exit button to release the magnetic lock on the front door.
- On failing to gain access to the building you are required to call the telephone number on the front door.
- There is 1 step leading to the front door.
- Reception is located on the ground floor.
- Floor covering is carpet.

Public Areas - Hall, Stairs, Landing, Corridors etc

- The corridors are low lit as some areas do not have natural light coming in.
- The stairs leading to the 1st floor and 2nd floors are steep and winding.
- There is Wifi throughout the hostel and a television is situated in the lounge on the ground floor.
- Floor covering is carpet.

Public Areas - Sitting room, lounges, lobbies etc

- The lounge is situated on the ground floor next to the reception floor.
- There are 2 large sofas, 3 tables and 3 stools in the lounge and a seating arrangement along one-side and below the window.
- There is an awkward half step by the lobby preventing wheel chair access.
- There is a fire door leading to a hallway and steps leading to the downstairs toilets and showers at this point.
- There is no hand rail by the office and the awkward step.

Public WCs

- There is a female and male toilet and showers situated below the ground floor which is accessed via a set of stairs. This has an intermittent hand rail on one side. There is a ceiling hazard for tall people on entering the female toilets.
- There are steep steps to access this area and head space is limited.
- The remaining WCs are situated in each of the 5 ensuite rooms and the 8 bed ensuite female dormitory.
- None of the toilets are equipped to cater for disabled persons.

The Private Rooms and Dormitories.

2nd Floor

- The top floor (2nd floor) is accessed via a steep stair case with a 180° turn half way up. There are hand rails on one side of the stairwell.
- The Double ensuite and 2 Twin ensuite rooms are on this floor.
- One Twin Ensuite has 2 single beds side by side and restricted access, the other Twin Ensuite has a bunk bed.
- The bathrooms are small in all rooms and are not equipped to cater for disabled persons.
- The exterior fire escape has 2 hand rails leading and leads to the terrace.

1st Floor

- The 1st floor is accessed via a winding staircase and hall way. There is a ceiling hazard for tall people on the stairs well.
- There is a handrail on one side of the stair case.
- There is a Single ensuite, a Twin ensuite, an 8 Bed Dormitory and a Terrace on this level.
- The Single Ensuite has no natural lighting and has a step outside the door with no hand rail.
- The Twin Ensuite is a large room with a Bunk Bed at one end.
- The 8 Bed Ensuite Dormitory is small but well lit and is accessed using a keypad unsuitable for the visually impaired.
- All the bathrooms are equipped with a shower, toilet and wash basin. They are small and not equipped to cater for a disabled person.
- The Terrace is accessed via a pressure pad followed by 2 steel steps. There are 2 handrails on these steps.
- The fire exit to the rear yard from here has no hand rails but has recently had extra emergency lighting installed.

The Ground Floor

- The 18 bed dormitory is accessed through a fire door that has a keypad unsuitable for the visually impaired. This Dormitory has 9 bunk beds and is lit from one end by a window and 2 internal lights.
- The rear fire exit has a step down into the yard.

Self-Catering Kitchen

- There is a self catering kitchen on the ground floor at the rear of the building.
- There is a ceiling hazard for tall people in the kitchen.
- There is 1 step leading from the corridor to the self catering kitchen.
- There is 1 large free standing oven.

- There are 2 free standing fridges.
- Food is stored in wall units; and pots, pans and utensils are stored below the work surfaces.
- The flooring is vinyl and tile.

Additional Information

- No pets or dogs
- No Smoking
- A Member of staff is always available for emergency on site including at night. (Via a bell at the reception).
- Emergency Lighting and fire alarms fitted, maintained, logged, tested and certified, Private rooms and dormitories have additional emergency lighting.
- All electrical equipment is PAT tested
- Electrical circuits tested and certified.
- Key fob entry system available for guests with private rooms.
- Emergency procedures are displayed in every room.
- Emergency exits provided at front and rear of building.
- Top floor emergency exits are either by an internal staircase or external fire escape.
- We regret that we cannot cater for wheel chair users.

Address:

Chester Backpackers

67 Boughton

Chester

Cheshire

Telephone: +44 (0) 1244 400185

Fax: +44 (0) 1244 241133

Email: sales@chesterbackpackers.co.uk

Website: www.chesterbackpackers.co.uk

Hours of operation: 9am to 9pm daily

Future Plans:

- We have minor alterations planned.
- We have no proposed adjustments to services and facilities.

Contact Telephone Number and Email Address:

We welcome your feedback to help us continually improve if you have any comments please phone 01244 400185 or email sales@chesterbackpackers.co.uk